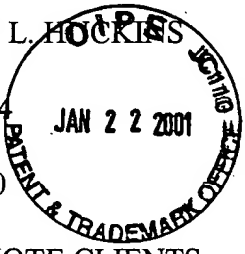




GAU-2152
#2 1-27-01
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: JEFFREY L. HOCKIES § Group Art Unit: 2152
Serial No.: 09/686,754 §
Filed: October 10, 2000 §
For: MANAGING REMOTE CLIENTS § Atty. Dkt. No.: INTL-0481-US (P10029)



Commissioner for Patents
Washington DC 20231

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INFORMATION DISCLOSURE STATEMENT

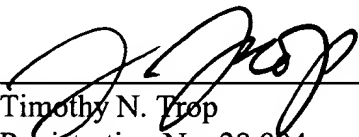
Dear Sir:

Applicant submits the reference listed on the attached form PTO 1449, copy of which is enclosed.

This statement is being filed before the receipt of a first Office action on the merits.
Please apply any charges or credits to Deposit Account 20-1504.

Respectfully submitted,

Date: 1/18/01


Timothy N. Trop
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Date of Deposit:
I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as **first class mail** with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, Washington DC 20231.

Margaret Gooch